

110 Church Street
Richmond VIC 3121 Australia
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W: www.spectrumbpd.com.au

## **Comments, Compliments, Complaints**

As a Center of Clinical Excellence for Personality Disorders Spectrum strives to constantly to improve its services. We appreciate any feedback you wish to offer - compliments – complaints – comments and endeavour to incorporate any feedback to make improvements.

Are you currently receiving treatment from Spectrum? If so, we encourage you to first speak with your Spectrum Clinician (if appropriate), their Team Leader or Associate Professor Sathya Rao (Clinical Director).

You can also provide feedback by:

- Email: spectrum@easternhealth.org.au
- Mailing or faxing this form to us (contact details below)
- Contacting us via phone +61 3 8413 8750

| First Name   |
|--|
| Surname  |
| Email Address  |
| OR Telephone number                                  |
| Please describe your feedback, compliment, complaint |
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Spectrum is a Victorian Statewide Service run by Eastern Health. If you wish to make your complaint direct to Eastern Health please <u>Click here</u> to provide feedback via the Eastern Health website Our contact details are:

Spectrum Personality Disorder Service for Victoria,

110 Church Street, Richmond 3121.

Telephone: +61 3 8413 8750 - Fax: +61 3 8413 8498

